



## CARLOS OLIVER

### MANAGER, TECHNOLOGY ADVISORY SERVICES

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## OVERVIEW

Carlos E. Oliver, a manager in the Technology Advisory Services practice, specializes in data analytics and electronic investigations. With over 20 years of professional experience in technology and management consulting, economic damages analysis, and financial modeling, Mr. Oliver has managed project teams in industries such as financial services, manufacturing, energy, utilities, healthcare, and natural resources.

Mr. Oliver has worked with federal agencies, multi-lateral organizations, foreign governments, and Fortune 500 corporations. His assignments within the federal government have included moving a significant portion of an agency's IT portfolio into the cloud. Additionally, Mr. Oliver led efforts to stand up a new audit oversight function and a certification program at this agency.

Mr. Oliver was also a key member of a team charged with the preparation of expert valuation reports for international arbitration proceedings in North America, Europe, Latin America and Brazil.

## SOLUTIONS

Technology Advisory Services

## EXPERIENCE

- Member of a program management team in charge of implementing a federal agency's Cloud Strategy. Responsible for developing selection criteria to identify applications within the IT portfolio that would be part of varying implementation waves and the process for porting these applications into the cloud; ensuring compliance with cybersecurity, privacy, and other requirements; and developing service offerings for a future cloud department and the financial charge back model to estimate fees the department would use to finance operations.
- Led consulting teams and a federal agency's executives in implementing a Legislative Program Coordination Office (LPCO). The mission of the LPCO is to coordinate actions (e.g. drafting regulations, IT requirements, training, etc.) among the agency's various business units to meet legislative requirements. Awarded the 2017 Commissioner's Award for delivering extraordinary results in a critical legislative implementation.

- Member of the management team that conducted a business process re-engineering study at the Multilateral Investment Guarantee Agency (MIGA). The study focused on the underwriting process at MIGA and included a benchmarking study of seven Political Risk Insurance underwriting companies. Collaborated with senior MIGA leadership team to design an improved underwriting process based on results from benchmark study.
- International investment corporation v Republic of Costa Rica: (Multilateral Investment Treaty Dispute, ICSID); Assisted in the preparation of an expert report (July 2014) regarding the fair market value of real property along the Gold Coast of Costa Rica that was reserved for a national park (Engaged by respondent as expert and consultant).
- Swedish Bank v Investors: (Breach of Fiduciary Duty, Stockholm District Court); Developed database tools to analyze bank's derivative trading portfolio at different points in time and using several pricing models (Engaged by claimant, expert and consultant).
- Indian Satellite Corp v State Space Agency: (Breach of Contract; ICC); Reviewed legislation covering mobile audio/visual and broadband wireless internet services through a hybrid satellite-terrestrial system across all EU regions. (Engaged by claimant as expert and consultant).
- Foreign investors v. Republic of Bolivia: (Bilateral Investment Treaty Dispute, ICSID); Assisted in the preparation an expert report (August 2013) on the fair market value of a non-metallic mining concession in Bolivia that was the subject of an expropriation decree. (Engaged by claimant as expert and consultant).
- Swiss Corporation v. República Bolivariana de Venezuela: (Bilateral Investment Treaty, ICSID); Assisted in an expert report (October 2011) regarding the value of an airport concession project for the second largest airport in Venezuela, that was allegedly subject to violations of various investment treaties (Engaged by claimant as expert and consultant).
- Portuguese Investor v Republic of Guatemala: (DR-CAFTA Investment Treaty Dispute, UNCITRAL); Assisted in an expert report (September 2010) quantifying the impact of changes in the regulatory framework in the value of the largest electric utility in Guatemala. (Engaged by claimant as expert and consultant).
- Chevron Corporation and Texaco Petroleum Company v. Republic of Ecuador: (Bilateral Investment Treaty Dispute, UNCITRAL); Assisted in an expert report (September 2010) quantifying the changes made to the financial framework of a concession agreement signed in 1964 between Texaco, Gulf Oil, and Ecuador and the actual for economic benefits the parties received under the concession contract. (Engaged by claimant as expert and consultant).
- German investor v Republic of Costa Rica: (Bilateral Investment Treaty Dispute, ICSID); Assisted in an expert report (August 2010) calculating the losses Claimant incurred as consequence of the creation of a national park (Engaged by respondent, as expert and consultant).
- US investor v Republic of Ecuador: (Bilateral Investment Treaty Dispute, UNCITRAL); Assisted in an expert report quantifying the losses sustained by Claimant due the passage of a law which significantly reduced the profitability of oil production activities in the Republic of Ecuador (Engaged by claimant as expert and consultant).
- Abaclat et al. v. Republic of Argentina: (Bilateral Investment Treaty Dispute); Collaborated in the preparation of five expert reports in how data related to more than 180,000 Italian investors of defaulted Argentine bonds was compiled and organized. The third report quantified the losses the remaining 60,000 claimants suffered as a consequence of Argentina's alleged breaches of a BIT. Responsible for analyzing and presenting data across holdings and holders to support the claimant's legal arguments (Engaged by claimant as expert and consultant).
- US investor v. Canada: (Arbitration under NAFTA Chapter 11 NAFTA, UNCITRAL); Prepared a financial model to estimate the alleged damages suffered by an investor of agricultural pesticides after these were deregistered pursuant to a scientific evaluation of their safety. (Engaged by the respondent, Canada, as expert and consultant).
- US investors. v. Argentine Republic: (Bilateral Investment Treaty Dispute); Collaborated in the drafting of an expert report response quantifying the claimant's investment losses in a leasing enterprise in the Argentine Republic in the aftermath of its economic crisis before the International Center for Settlement of Investment Disputes. Damages sought exceed \$100 million (Engaged by claimant as expert and consultant).

- Electroandina S.A. (Chile) v YPF S.A. (Argentina): (Bilateral Investment Treaty Dispute); Collaborated in the drafting of an expert report quantifying the claimant's breach of contract damages for an energy company when its gas supplier failed to meet its obligations before the International Court of Arbitration of the International Chamber of Commerce. Damages sought exceed \$20 million (Engaged by claimant as expert and consultant).
- Large US Bank v. Large Outdoor Retailer: (Commercial Arbitration Dispute); Collaborated in the preparation of an expert report related to a dispute involving one of the largest co-branded credit card portfolios in the US. Prepared several presentations to be used during mediation meetings and arbitration hearing analyzing how a portfolio of over 2 million retail store branded credit cardholders evolved during a two-year period when the bank issuing the card was changed. Analysis included estimating conversion rate of cardholders, lost profits on lost accounts, lost profits on diverted accounts, and lost retail sales. (Engaged by the respondent as expert and consultant).
- US Non-profit v. Central American Real Estate Management Corporation: Assisted a large US based non-profit in gathering evidence against the Central American Real Estate Management company it had engaged to manage a multi-billion development. The local company owners had set up various corporations to buy parcels in the larger project (the largest in Central America) at preferential prices. Investigation included tracing transactions across affiliated subsidiaries. Collaborated in a report that detailed these conflicts to the board of directors of the US non-profit.
- Large US Bank v. Gold and Collectible Coin Dealer: Collaborated in the gathering of evidence of accounting fraud as part of bank investigation against the largest gold and collectible coin dealer in the state. Evidence gathered was used by the bank to secure a criminal case against the owners of the dealership for violating terms of a \$20 million loan.
- Member of senior management team that implemented risk management offices and project score card tools for large financial services companies to oversee their Y2K compliance efforts. These large-scale project management offices reported directly to CIO/COO on the status of thousands of individual projects worldwide and evaluated them in their probability of non-compliance and risk generating business interruptions.

## EDUCATION

- Master of Business Administration, McDonough School of Business, Georgetown University
- Bachelor of Arts, Economics, Northwestern University
- Bachelor of Science, Industrial Engineering, Northwestern University